



Guru Gobind Singh Indraprastha University
(A State University established by the Government of NCT of Delhi)
Sector 16-C, Dwarka, New Delhi 110078



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CIRCULAR

Subject: Launch of UITs Online Complaint Management System

All stakeholders are hereby informed that the **UITs Online Complaint Management System**, a web-based application developed by UITs, has been launched for lodging complaints related to IT infrastructure and services.

The system is accessible through the following links:

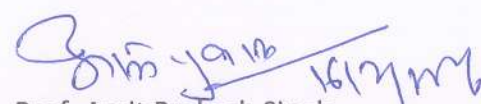
Direct Link: <http://ipu.ac.in/uits/index.php>

Via University Website Navigation:

1. <http://ipu.ac.in> → **UITs** → *UITs Online Complaints Management System*
2. <http://ipu.ac.in> → **Information Corner** → **Employee Resources** → *UITs Online Complaints Management System*

All faculty members, staff, and other stakeholders are advised to submit complaints related to **Computers, Printers, Internet, LAN, and other IT services** only through the above-mentioned online system.

This initiative aims to streamline complaint registration, tracking, and resolution in a transparent and efficient manner.


Prof. Amit Prakash Singh
(Project Director, UITs)

Copy to:

1. All Deans, Directors and Branch Heads, GGS Indraprastha University
2. AR to Vice Chancellor - For Kind Information to the Hon'ble Vice Chancellor
3. AR to Registrar - For Kind Information to worthy Registrar
4. UITs – To upload on University Website
5. Guard File


Ajeet Pratap
(Assistant Technical Officer, UITs)